

Lorraine Kimsa Theatre for Young People

REGISTERED CHARITABLE #11930 7254 RR0001

LKTYP is H1N1 Prepared!

Lorraine Kimsa Theatre for Young People (LKTYP) is committed to protecting the health and well-being of our patrons, students and staff. At this time we have established an H1N1 Response Team, which is responsible for monitoring updated information from the TDSB, TCDSB and the Toronto, Ontario and Canada Public Health agencies. This team will continue to make key decisions in regards to theatre operations during the H1N1 outbreak.

As part of our response to the H1N1 outbreak, we continue to focus on education and communication, H1N1 preparedness and germ prevention. We are committed to maintaining high levels of cleanliness and have implemented comprehensive disinfecting practices in both our theatres and in high-traffic public areas or "hot spots". We will be disinfecting washrooms, door handles and railings four times per day and cleaning the theatre seats/arm rests after each performance. We have installed multiple hand sanitizing stations throughout the building. We are committed to maintaining our important role as educators and will be posting multiple posters in public areas outlining key ways to assist with germ prevention, i.e. proper hand washing and sanitizing techniques and proper coughing and sneezing techniques.

If further information is required please feel free to contact our Front of House Manager, Margaret Smith, at msmith@lktyp.ca or at 416.363.5131 x252.

Teach children about the importance of washing their hands by watching this video online. Click on the following link and look in the 'For Parents' section for the *Lather, Rinse, Defeat Germs*, video:
<http://www.toronto.ca/health/cdc/h1n1/schools.htm>

Our Worry-free H1N1 Cancellation Policy

Information for Weekday School Group Bookings

With so many students to coordinate during field trips, we understand that a flexible policy regarding illnesses and emergency situations helps to ease some concerns when booking at LKTYP. To that end, we have put two new policies in place to better serve your needs.

Child Illness/Emergency Policy

In the event that a student in your group has paid for a ticket and is sick, or otherwise unable to attend the show with the rest of their class, the Box Office will issue a Free Ticket Voucher when you arrive at the Theatre. This voucher is for the child to use with their family on another date for the same production. The voucher has no cash value and is subject to availability. Requests for vouchers must be made on or before the originally scheduled performance date.

H1N1 Group Cancellation Policy

In the event that your school faces a forced cancellation due to an H1N1 outbreak, we will credit your account for the amount paid. This credit can be applied to a future class trip to LKTYP in the 2009/10 season. Account credits can be used by any teacher at your school, subject to availability. Requests for account credits must be made on or before the originally scheduled performance date.

Information for Weekend Family Bookings

In the event that you are unable to attend a performance due to illness, we will exchange your tickets, free of charge, for another show in our season. Ticket exchanges are subject to availability. Requests for exchanges must be made on or before the originally scheduled performance date.